

## NOTICE OF NONDISCRIMINATION

Pacific Eye Institute complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Pacific Eye Institute does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Pacific Eye Institute provides free qualified sign language interpretation services to people with communication needs or disabilities to communicate effectively with us.

Pacific Eye Institute provides free qualified language interpretation services to people whose primary language is not English.

## Language Assistance

LANGUAGE ASSISTANCE DOCUMENT

If you need these services, please contact our scheduling department at (909) 982-8846.

## **Questions and Concerns**

If you have questions about our nondiscrimination policy, please contact our Compliance Department at (909) 982-8846 or compliance@uvpeye.com

If you believe that Pacific Eye Institute has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance by contacting the Compliance Department at (909) 982-8846, compliance@uvpeye.com or Compliance Department, 555 N 13<sup>th</sup> Ave., Upland, CA 91786.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <a href="https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf">https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf</a>, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at: http://www.hhs.gov/ocr/office/file/index.html.